

## Musical Minds

### Terms and Conditions

By registering with Musical Minds, you consent to the following:

#### Services Provided, Lesson Prices and Price Changes

- Musical Minds will withdraw £38.20 bi-monthly from your account.
- This fee will cover 5 lessons per half term, with each lesson lasting 20 minutes.
- Payments will be taken in advance of lessons taking place (with the exception of half term 6, when payments are taken towards the end of half term).
- Payments for each half term will be taken on the following dates for each half term, unless otherwise stated.

<b>Half-Term</b>	<b>Months</b>	<b>Payment Date</b>
<b>1</b>	September-October	1st September
<b>2</b>	November-December	1st November
<b>3</b>	January-February	1st January
<b>4</b>	March-April	1st March
<b>5</b>	May-June	1st May
<b>6</b>	June-July	1st July

- Missed payments, will be retried within 5 days. Failure to pay fees after 3 attempts will result in lessons being cancelled.
- Musical Minds reserves the right to increase prices (we will not do so without a minimum of 2 weeks notice).
- Musical Minds reserves the right to increase the number of lessons throughout the year, thus increasing price accordingly (we will not do so without a minimum of 2 weeks notice).
- Musical Minds will take a one-off administration payment of £10 per annum (subject to change).

#### Lesson Cancellation Guidelines

- To cancel lessons customers must either call or email Musical Minds.
- When cancelling lessons, customers must give Musical Minds at least 2 weeks notice, prior to payment dates. Failure to do so will result in payment being taken for the following half term of lessons.

- Customers must inform Musical Minds of lesson cancellation before cancelling direct debit payments. Failure to do so will result in Melodic Minds reactivating payments.
- Once payment has been made at the beginning of a school half term, no refund can be made to a customer, unless otherwise agreed with Musical Minds.

### **Length of agreement**

- This agreement and its payment structure will be ongoing on a permanent basis, unless customers cancel lessons using the stated 'Lesson Cancellation Guidelines.'